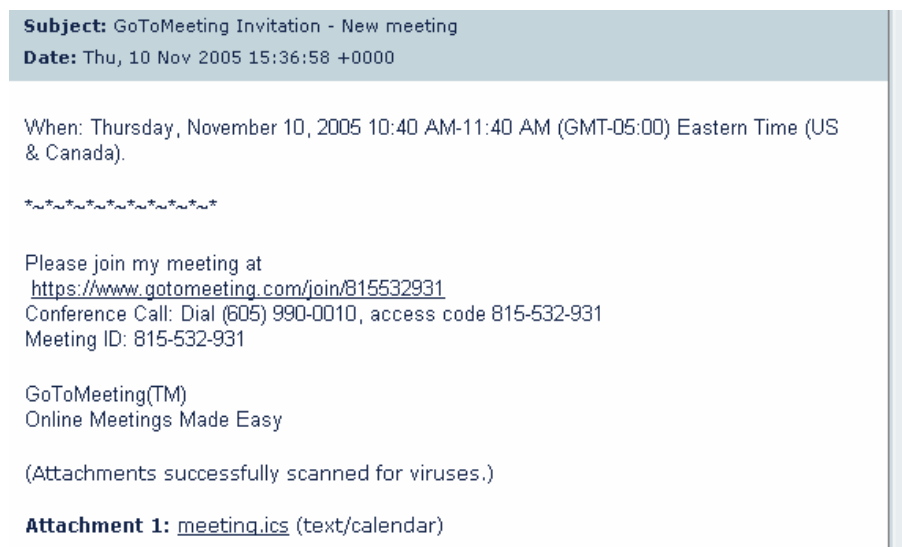


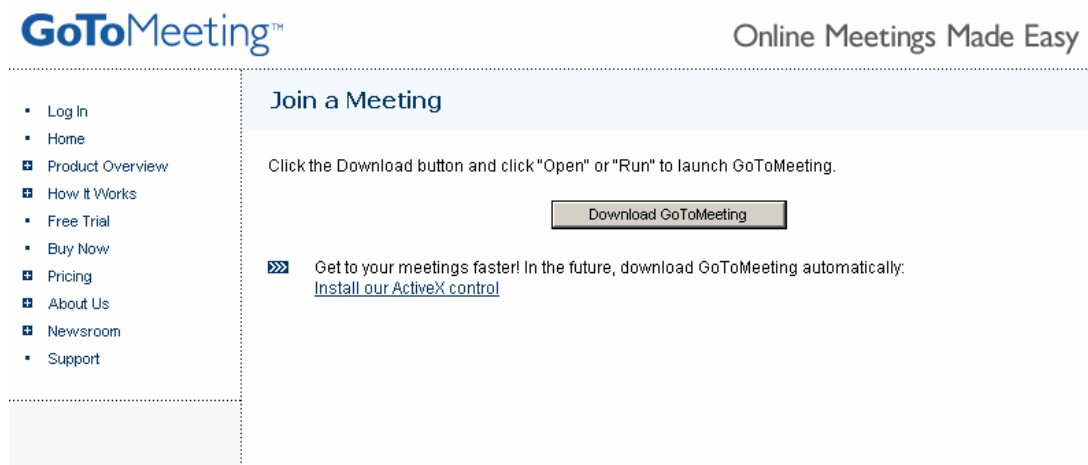
DELTA TECHNOLOGIES GROUP

Customer Instructions for Attending a GoToMeeting 11/10/05 MJF

When a meeting is scheduled by Delta, you will receive a notification via e-mail inviting you to the meeting with conference call information. This invitation should look similar to the image below.

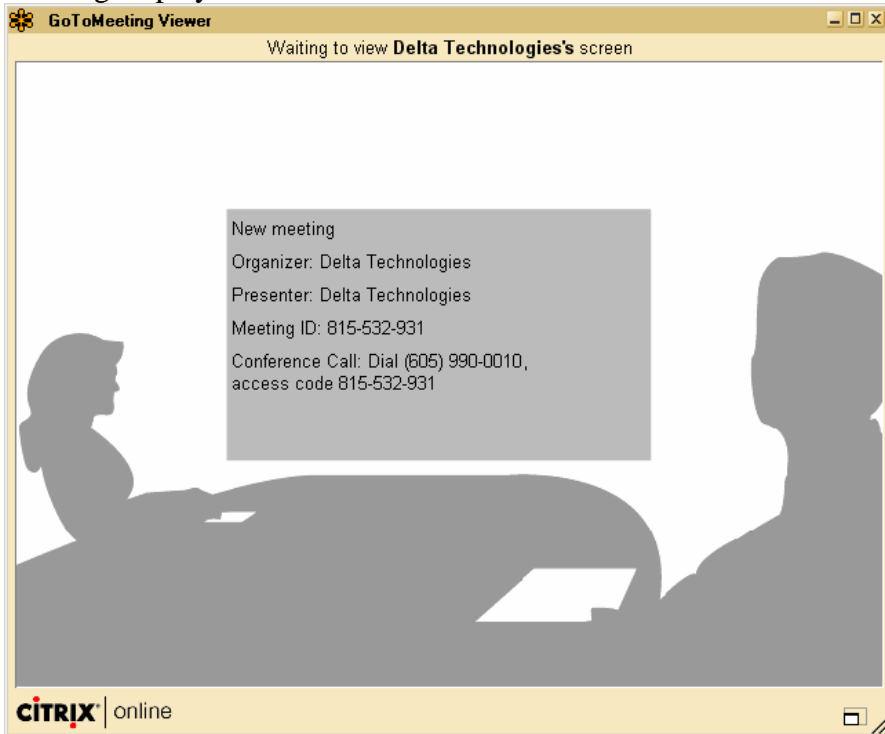


To attend simply click the http link in the e-mail and your browser will open. You will be prompted to download the GoToMeeting software in a screen like the one shown below.

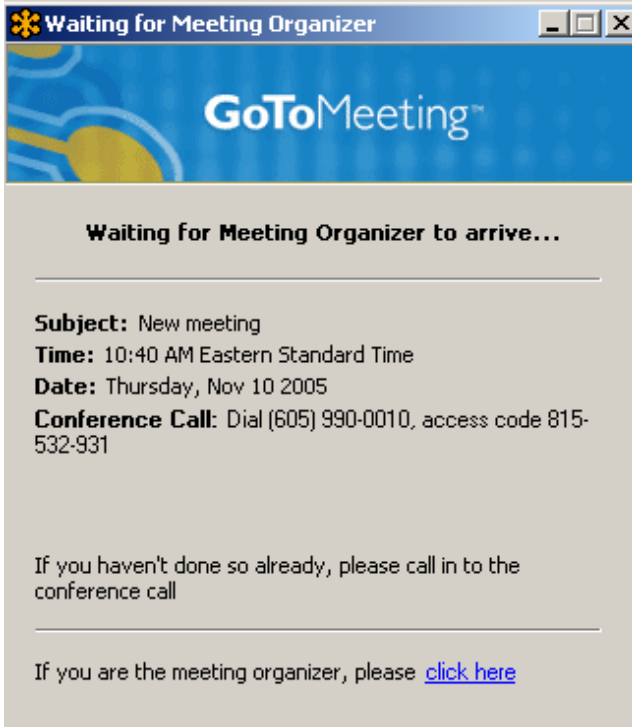


Download the software and accept all of the warnings if you receive any. Once you arrive in the meeting you should see a window like the one on the next page and you will be asked for your name and e-mail address. The meeting will be displayed in this window so do not close it.

Meeting display window



Now simply dial the conference call number and you're done. You may receive a box like the one below. If you do please wait, the presenter has not arrived at the meeting yet.



No Invitation or Lost Invitation.

If you have lost the invitation please get in touch with your Delta representative and they will be able to give you the meeting number. Once you have that number, go to www.gotomeeting.com and click the “Join a Meeting” button on the left side of the home page.

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You will then be asked to enter the meeting ID number, once entered the service will direct you to the meeting. From this point simply follow the steps at the beginning of this document.